

IDENTIFYING SUSPICIOUS BEHAVIOUR

Remember to focus on behaviour not appearance.

On foot:

- Loitering in restricted or public areas
- Paying significant interest to: entrances, exits, CCTV, taking photos of transport hubs
- Concealing face/identity
- Asking unusual or security related questions
- Avoiding bus and security staff
- Activity inconsistent with the nature of the building or area

From a vehicle:

- Vehicles parked out of place
- Vehicles retracing the same route
- Trust your instincts, if you see anything suspicious take action

REPORTING SUSPICIOUS BEHAVIOUR

- Who did you see, what did they look like, what were they wearing?
- What have you seen, what has happened, what was it that made you suspicious?
- Where did the situation happen and where were you?
- When did it happen – what time?

It only takes a moment to make a report online. In an emergency, or if you need urgent police assistance, you should always dial 999.

Don't be afraid and don't worry about over-reacting, have the confidence to act.

Your actions could help avert an attack and save lives.

IDENTIFYING SUSPICIOUS ITEMS

Follow the HOT principles

Hidden: has the item been hidden? Has any attempt been made to conceal the item from view or place it where accidental discovery is unlikely? Innocent items are not usually hidden deliberately.

Obviously Suspicious: is the item obviously suspicious? Can wiring or batteries be seen? Is it taped, does it contain liquids or powders? Has it been found after seeing suspicious behaviour?

Typical: is the item typical of what you might reasonably expect to find in the location? Also consider the current threat? Ask has anyone left the item?

ACTIONS TO TAKE IF YOU BELIEVE THE ITEM TO BE SUSPICIOUS

- Confirm that the item is suspicious
- Clear the area to the best of your ability

Do not touch the item and leave it in place.

- Communicate to your bus network control centre

Do not use radio handsets within 15 metres of the item.

Do not use vehicle based radios within 50 metres of the item.

- Control access into the area

DO NOT PUT YOURSELF AT RISK

ACT

ACTION
COUNTERS
TERRORISM

RESPONDING TO A FIREARMS OR WEAPONS ATTACK

**If the attacker is on the bus, stop the vehicle immediately and open the doors.
Alert your control room, but ONLY if this does not delay the escape of you and your passengers.**

RUN

- Leave the area as soon as possible
- Evacuate away from danger
- Leave your belongings behind
- Encourage people to disperse

Consider the safest options

- If there is a safe route, RUN, if not hide
- Insist others go with you
- Don't let them slow you down

HIDE

The opportunities for passengers on a bus or coach to hide are limited.

Passengers should leave the area as soon as possible when it's safe to do so.



TELL

- Call the police when you are safe
- Give your location
- Describe the type of weapon
- Number and description of attacker(s)
- Are they moving in any particular direction?
- Can you safely stop others from entering the area?

SEE MORE INFORMATION AT:

www.counterterrorism.police.uk

gov.uk/ACT

gov.uk/NaCTSO

[@terrorismpolice](https://twitter.com/terrorismpolice)

Call police in confidence on
0800 789 321



COUNTER TERRORISM AWARENESS

Bus Network Helpful Advice

This document is intended to assist you to:

- Identify and respond to Suspicious Behaviour
- Identify and deal with Suspicious Items
- Respond to a Firearms or Weapons attack

